

CC/PUTL\_COS/Stock Exchanges/189

April 07, 2025

To

Listing Department  
National Stock Exchange of India Limited  
Exchange Plaza, C-1, Block G  
Bandra Kurla Complex  
Bandra (E), Mumbai – 400051  
Symbol: PGINVIT

Listing Department  
BSE Limited  
20<sup>th</sup> Floor, P. J. Towers  
Dalal Street, Mumbai – 400001  
Scrip Code:543290 (PGINVIT)  
Company Code:12436

**Subject: Statement of Investor Complaints of POWERGRID Infrastructure Investment Trust for the quarter ended March 31, 2025**

Dear Sir/Madam,

In terms of the provisions of Regulation 23 of the SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with Paragraph 4.16 under Chapter 4 (Continuous Disclosures and Compliances by InvITs) of the SEBI Master Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2024/44 dated May 15, 2024, enclosed please find the statement of Investor Complaints of POWERGRID Infrastructure Investment Trust for the quarter ended March 31, 2025. Kindly take the same on record please.

Thanking You,

Yours faithfully,

**For POWERGRID Unchahar Transmission Limited**  
**(as Investment Manager of POWERGRID Infrastructure Investment Trust)**

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**Shwetank Kumar**  
**Company Secretary & Compliance Officer**

Encl: As above.

CC:  
IDBI Trusteeship Services Limited  
Ground Floor, Universal Insurance Building,  
Sir P.M. Road, Fort,  
Mumbai- 400 001.

**POWERGRID INFRASTRUCTURE INVESTMENT TRUST ('PGInvIT'/'Trust')  
 INVESTOR GRIEVANCE REPORT FOR QUARTER AND FINANCIAL YEAR ENDED  
 MARCH 31, 2025**

<b>For quarter ending March 31, 2025 (Q4 -FY 2024-25)</b>		
	<b>All complaints including SCORES complaints<sup>1</sup></b>	<b>SCORES complaints</b>
Number of investor complaints pending at the beginning of the Quarter	0	0
Number of investor complaints received during the Quarter	0	0
Number of investor complaints disposed of during the Quarter	0	0
Number of investor complaints pending at the end of the Quarter	0	0
Average time taken for redressal of complaints for the Quarter	0	0

<b>For Financial Year (FY) 2024-25-Upto March 31, 2025</b>		
	<b>All complaints including SCORES complaints<sup>1</sup></b>	<b>SCORES complaints</b>
Number of investor complaints pending at the beginning of the year	0	0
Number of investor complaints received during the year	2	2
Number of investor complaints disposed of during the year	2	2
Number of investor complaints pending at the end of the year	0	0
Average time taken for redressal of complaints	2 Working Days <sup>2</sup>	2 Working Days <sup>2</sup>

<b>Complaints pending during quarter ending March 31, 2025 (Q4 -FY 2024-25)</b>							
	<b>Less than 1 month</b>	<b>1-3 months</b>	<b>3-6 months</b>	<b>6-9 months</b>	<b>9-12 months</b>	<b>Greater than 12 months</b>	<b>Total</b>
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

<b>Complaints pending during FY 2024-25-Upto March 31, 2025</b>							
	<b>Less than 1 month</b>	<b>1-3 months</b>	<b>3-6 months</b>	<b>6-9 months</b>	<b>9-12 months</b>	<b>Greater than 12 months</b>	<b>Total</b>
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints resolved during quarter ending March 31, 2025 (Q4 -FY 2024-25)							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints resolved during FY 2024-25- Upto March 31, 2025							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	2	0	0	0	0	0	2
SCORES complaints	2	0	0	0	0	0	2

**Note 1** - It may be noted that 288 emails during the quarter ended March 31, 2025 and 2,316 emails upto March 31, 2025, were received from the Investors regarding general query/ enquiry about the announcement of financial results/ announcement of distribution/ earnings call details/ investor presentation/ profile details/ price movement related/ Trust's prospects/ bank account details/ PAN Details/ financial results aspects/ statement of income/ distribution break up/ TDS on distribution/ TDS certificate/ annual report/ distribution claims/ Unitholding pattern/ NAV etc. which have been responded within average time of 1 working day.

**Note 2** – Please refer Note 2 of Statement of Investor Complaints for the quarter ended June 30, 2024.

Yours Sincerely,

KFin Technologies Limited (Formerly known as KFin Technologies Private Limited).  
 Registrar & Transfer Agent for Power Grid Infrastructure Investment Trust



Eswar Charan S |Manager - Operations